

Privacy Policy

This Privacy Policy governs the manner in which "The Mystery Shopper" mobile/web application (referred to as "the app") collects, uses, maintains, and discloses information collected from users (referred to as "you" or "user") of the app. By using the app, you signify your acceptance of this Privacy Policy. If you do not agree with this policy, please do not use the app.

1. Information Collection and Use

The app may collect the following personal information from users:

- Name
- Email
- Mobile Number
- Picture of the User
- Geographic Location

The app uses this information for the following purposes:

- To personalize the user experience
- To send notifications and updates about job opportunities
- To facilitate communication regarding job assignments
- To deploy appropriate mystery shoppers based on gender or proximity to assigned projects

2. Information Sharing

The app does not disclose or share user information with any third parties, except as necessary to provide the app's services or as required by law.

3. Data Security

The app is committed to ensuring the security of your personal information. User data is encrypted and stored externally. Only authorized personnel have access to the information.

4. Age Restrictions

The app is intended for use by individuals who are 18 years or older. We do not knowingly collect personal information from individuals under the age of 18.

5. Cookies

The app uses cookies to enhance user experience. These cookies facilitate login and retrieval of previously entered information, such as the user's profile photo or previously uploaded images.

6. Analytics

The app may utilize Google Analytics or similar tools to collect anonymized usage data and crash reports. This data is used for improving the app's performance and user experience.

7. Access, Modification, and Deletion of Personal Information

Users can access and modify their personal information through the profile page within the app. Users also have the option to delete their account and associated data.

8. Push Notifications and Marketing Emails

Users may receive push notifications about job opportunities. Users have the ability to enable or disable these notifications through the app's settings. We do not engage in direct marketing emails.

9. Data Retention

User data is retained indefinitely unless the user chooses to delete their account and associated data.

10. Legal and Regulatory Requirements

The app complies with applicable laws and regulations regarding user data collection, use, and protection.

11. Opt Out of Data Collection and/or Use:

You can opt out of data collection and/or use by disabling cookies or by deleting your account. To disable cookies, you can change your browser settings. To delete your account, you can contact customer support.

12. Access and Correct Personal Information:

You can access and correct your personal information by logging into your account. If you have any questions about your personal information, you can contact customer support.

13. Complaints about Privacy Violations: If you believe that your privacy has been violated, you can contact customer support. You can also file a complaint with the appropriate government agency.

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This Privacy Policy may be updated from time to time. It is your responsibility to review this page periodically for any changes.